
1. Executive Summary:
1.1 Twomey Center For Peace through Justice

1.2 “The service of faith and the promotion of justice” is part and parcel of the mission of a Jesuit University and the practice of the Twomey Center for 60 years. The Twomey Center’s expression of this directive is to “shape social justice consciousness through education and to take action on critical social issues confronting society.” This mission is accomplished through its programs: N.O. Bread for the World, the Global Network for Justice, the marketumbrella.org, the Blueprint for Social Justice, Resolving Conflict Creatively, the Twomey Training Center and Twomey Print Shop.

1.3 The accomplishments of the Center are assessed internally against the benchmarks and goals we set and externally by evaluators and customer feedback. We also continuously self-evaluate our work by asking ourselves: “Did we do what we said we would do and did we achieve what we hoped to achieve? What did we do well? Where did we get stuck? What should we do differently now?” These questions are also asked during periodic and annual reviews and planning processes with advisory boards and foundations.

1.4 Each department in the Twomey Center has goals related to its specific mission. For example, New Orleans Bread for the World’s legislative lobbying goals, or the establishment of the Carmelite NGO with United Nations status, or expanding the Global Network for Justice. The marketumbrella.org’s mission driven goals included establishing new markets, helping their vendors recover from Katrina/Rita, creating innovations in marketing and sharing best practices. Marketumbrella.org also conducted an international research project on the impact of public markets on public health and expanded the lessons and benefits of public markets into underserved and minority communities. The Twomey Training Center set the goal of establishing a local network of facilitators trained in disaster and crisis intervention based on the model of the Global Facilitators Service Corp and creating in collaboration led by Dr. Lance Hill a model for resilience, reconciliation, and transformation of the human person in the wake of trauma from ethnic violence. This pilot project that we named StormBridge is based on the research of Dr. Ervin Staub. The goals for the Resolving Conflicts Creatively Program were to increase the number of teachers trained and adults in youth serving organizations.

1.5 Budget

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1.6 A resource/need/want would be adequate office space on campus as we are outgrowing our temporary location. This would also give us access to work-study students, service learning students, and volunteers. We could also benefit from a grant writer/fundraiser for the Twomey Center as a whole. More administrative help for the directors as their work expands. For example, marketumbrella.org will likely need more administrative staff to accomplish the labor-intensive electronic commerce, vendor
invoicing through Loyola’s systems and grant reporting. Development of easily managed well developed and highly trafficked website (staff expertise and time to update website). Service learning communications students to research and publish stories on the web site, for example, the Crescent City Farmers Market weekly electronic newsletter, or posting NOBFW Newsletter as well as action bulletins and updating Twomey Training Center and RCCP lessons and events.

1.7 The following are some of the accomplishments of Twomey Center. Sr. Jane Remson began working in 1999 to establish a Carmelite NGO with UN status. In September 20007 that goal was reached with the establishment of a NGO “structure to facilitate justice and peace in the 21st Century.” Sr. Jane was elected as the Head Representative of the NGO to the United Nations. Sr. Helen Ojario became the Head Representative for North American section. They expanded the Global Network for Justice to members in 63 countries and continued to publish the Global Network for Justice Bulletin to enhance the advocacy efforts of their international members on Human Rights. Bread for the World carried on its traditional lobbying and education work on hunger issues and for passage of the Farm Bill. As director of New Orleans Artist Against Hunger and Homelessness, Sr. Jane led in raising $198,000 that was distributed in the Greater New Orleans region to 13 organization and hundreds of individuals needing assistance.

The marketumbrella.com conducted the first phase of the Ford Foundation’s Trans*act research project on the relationship between health and wealth and the role public markets play in achieving broader impacts on public health. This international research project is studying what unique characteristics markets have in engaging low-income, vulnerable populations around public health issues, compared to other health-related institutions? Richard McCarthy, the founder and director of marketumbrella.org, raised hundreds of thousands of dollars to assist shrimpers and fishers to get back into business and assisted them in opening new markets, as far away as New York City.

The Twomey Training Center established the Global Facilitators Service Corp New Orleans Network and conducted Disaster and Crisis Intervention and Resilience training for Dept of Health and Hospital, Louisiana Spirit, police, fire and other first responders, teachers, Americorps Volunteers and social workers. Ted Quant collaborated in the creation and piloting of the StormBridge program for trauma, resilience and reconciliation in the wake of ethnic violence, such as, the betrayal and abandonment of the poor, African Americans citizens in New Orleans. Ted Quant continued training of teachers, students and adult youth workers in conflict resolution and peer mediation and provided parent advocate leadership development for Operation Reach, Families Helping Families, and Pyramid Parent Training. TTC also provided facilitation and mediation services, including the mediation between St. Augustine Church and the Archdiocese of New Orleans. Ted Quant also facilitated a historic agreement for judicial reform that for the first time ever brought together the District Attorney, Police Chief, Sheriff, judges in criminal and municipal court, and public defenders to work together on a plan of action with concrete steps to reform the justice system in New Orleans.

2. Twomey Center For Peace through Justice

2.1 The Twomey Center’s mission is to “shape social justice consciousness through education and to take action on critical social issues confronting society.”
A general description of the Twomey Center is that it is a social justice department of Loyola University. Its departments put into practice “the service of faith and the promotion of justice.” For example, the Blueprint for Social Justice, edited by Al Alcazar, expresses Loyola University New Orleans’ commitment to a “serious examination of those conscious and unconscious assumptions of contemporary American civilization that tend to perpetuate inequities and institutional injustices.” http://www.loyno.edu/twomey/blueprint. In addition to publishing the Blueprint, staff members, including Sr. Jane Remson, Sr. Helen Ojario, Ted Quant and Al Alcazar, make presentations linking Catholic social thought to anti-poverty and hunger advocacy, social analysis and doing justice work.

New Orleans Bread for the World (NOBFW) mission is to help end world hunger and poverty through prayer, education and legislative advocacy. The tools used to accomplish its mission include: organizing, collaborating to develop solutions to poverty and hunger, advocacy with local, state and national legislative bodies, and educating the public on these issues.

The Global Network for Justice (GNJ) has a network of 400 members in 63 countries. The GNJ was a catalytic force in the formation of the recently established Carmelite NGO with ECOSOC status. It represents 8 years of work and leadership by Sr. Jane Remson. Sr. Helen Ojario will head up the North American section of the Carmelite NGO and continue the networking, education and calls for action through Global Network for Justice on-line network. They have created a “structure to facilitate justice and peace in the 21st century” and “in the contemplative spirit of the Carmelite Order focus on human rights, literacy, economic and social development, and seek forgiveness, reconciliation, and transformation of the human person.”

marketumbrella.org’s mission is: “to initiate and promote the ecology of local economies” through markets, meeting place, mentoring and modeling. Programmatic milestones include completing the first phase of the Ford Foundation research project on the impact of public markets on public health.

The Resolving Conflict Creatively Program is a nationally renowned school-based conflict resolution program developed by Educators for Social Responsibility. The Twomey Center has conducted Resolving Conflict Creatively training in public schools since 1986.

The Twomey Training Center (TTC) provides leadership development, conflict resolution and anti-racism training to businesses, public agencies, grassroots organizations and Loyola student organizations. TTC also provides facilitation and mediation services to assist recovery and planning efforts, for example, facilitating an agreement on a plan of action with concrete steps to reform the justice system in New Orleans.

2.2.1 Headcounts of full-time and part-time staff:
8 full time staff 1 part-time

3. Assessment
3.1 General statement on how assessment is conducted within the unit:

The accomplishments of the Twomey Center are assessed in many different ways according to each program’s needs. One internal assessment process used is to ask, “Did we do what we said we would do? Did it achieve what we hoped to achieve? What did we do well? Where did we get stuck? What should we do differently, now?”
Externally, we get assessments from “round-table” discussions with participants, customer satisfaction surveys, and formal evaluations and written evaluations from customers and clients.

The marketumbrella.org uses the Sticky Economy Evaluation Device (SEED) assessment tool to assess the effectiveness of the Crescent City Farmers Market (CCFM). This tool is an economic impact measurement tool accessible online at the website – SEED <http://www.crescentcityfarmersmarket.org/>

Assessment is a part of the annual performance review process and periodic reviews with advisory boards and is often built into grant proposals that have set goals to be accomplished.

3.2 Year 06-07 goals/objectives:
“The service of faith and the promotion of justice” is part and parcel of the mission of a Jesuit University and the practice of the Twomey Center for 60 years. The Twomey Center has taken this call to action into the community and, as this report with show, to the world. Our goals are consistent with the core values and mission of the University and with needs we identified in our strategic planning. Our 06-07 goals and objectives are:

1. Develop and conduct 10 seminars on Catholic social teachings.
2. Recruit 50 new international memberships for Global Network for Justice. Pass Millennium Development Goals (MDG), and, domestically, pass the Farm bill legislation. Raise $14,000 on Walk for Hunger for NOBFW budget.
3. Publish 10 issues of the Blueprint and raise $10,000 for its budget.
4. Train 60 teachers and 30 youth serving adults to teach conflict resolution and peer mediation skills to students and provide staff development to successfully implement the program.
5. Conduct Ford Foundation research project on impact of public markets on public health.

3.3 Description of assessment activities and their results:
Goal 1: 10 presentations on Catholic social thought were given to organizations including Notre Dame Major Seminary, Loyola’s Poverty Law Center, and LUCAP.

Goal 2: New Orleans Bread for the World serves as a lead organization for the Carmelite non-governmental organization through its Global Network for Justice (GNJ). The GNJ now has a network of members in 63 countries, up from 40, and increase members to 608. http://www.globalnetwork4justice.org/project.

Goal 3: We did not reach our goals for the Blueprint. We did published 5 volumes of the Blueprint but we did not conduct our annual fundraiser and so did not reach our fundraising goals.

Goal 4: 60 teachers were trained in conflict resolution at Singleton School and adult youth workers were trained to work with the 21st Century Youth Leadership Movement and Americorps volunteers were trained to work in the Operation Reach and NORD summer camps in New Orleans and in summer youth programs throughout the Gulf Coast.
Goal 5: The marketumbrella.org conducted the first phase of the Ford Foundation research project and has been funded for second phase of the research.

Goal 6: Joe Forte Jr. has increased Print Shop profits from a loss in FY 05-06 to a small profit in FY06-07. He increased gross income from campus customers by 23% but 2005 was the year of Hurricane Katrina.

3.4 Assessment of internal and external environments affecting the unit:

Internal: For 60 years, Loyola University has backed its social justice values with its financial and institutional support of the Twomey Center. That support allowed us to garner 3 to 4 times that investment in additional resources to carry out Loyola’s social justice mission. Post Katrina budget cuts impacted the Twomey Center as they did the University as a whole. We are adjusting, recovering, and building back. We have to rebuild capacity to serve at the level we did pre-Katrina but we will have to figure out how to do that in a sustainable way. The Twomey Center operations are funded by Loyola University, grants, donations, our endowments, and our revenue generating businesses including our print shop. Internally, Loyola departments can support the Twomey Center by making our print shop their first choice for printing. We provide excellent work at competitive prices and the profits support the work of the center. We all benefit from this.

External: Post Katrina there are many external opportunities for a university department like the Twomey Center to serve the rebuilding efforts in our city and region. We are finding ways to match our strengths with the opportunities to contribute to the rebuilding efforts. For example, Bread for the World’s strength has been lobbying and fund raising for hunger and poverty programs, so it was natural that Sr. Jane Remson raised money and supported emergency food distributions and helped to reestablish grocery stores in the community. marketumbrella.org already had relationships with foundations, farmers and fishers and expertise in establishing markers, so it was natural that Richard McCarthy garnered hundreds of thousands of dollars to help the shrimpers and fishers recover their boats and create new marketing strategies to get their product to markets. The Twomey Training Center has a 20 year history of training and facilitation so it was natural that we would match that strength with the need to expand mental health services in a region traumatized by the natural disaster and unjust human perpetrations and therefore established the Global Facilitators Service Corp Disaster and Crisis Intervention Network in New Orleans and collaborate in creating and piloting the Stormbridge trauma and resilience project. The Twomey Training Center also applied it strength in facilitation to aid community planning processes and recovery efforts, such as, the Justice Alliance Judiciary Reform Initiative. Our strength in youth leadership development and conflict resolution training and our relationships with youth serving organizations was matched with the recovery efforts to reestablish youth programs and summer camps for children in New Orleans and the Gulf Coast. Ted Quant is one of the founding board members of Operation Reach, a organization created by Dr. Kyshun Webster, that organized and sponsored over 400 children to summer programs. Quant trained the college student volunteers and Americorps workers who staffed those programs.

4. Planning

4.1 General statement describing strategic planning in the unit: The Twomey Center staff has engaged in discussions about our mission, values and principles of how we do
our work. Some old concerns identified were: Poor utilization of university resources available to us; weakness in connecting university w/community and within university. We are still weak on some of these but adding Dr. Al Alcazar to the staff has already increased our connection to the campus, for example, Ted Quant and Sr. Helen Ojario teaching classes in Catholic Social Justice and Ted Quant’s workshops for students in Al’s summer youth math and science camp.

Post-Katrina our planning within each unit was on how to apply our strengths – history, experience, expertise, and reputation – to the crisis and reconstruction efforts to rebuild the City. Each unit rose to the challenge matching its strengths to the opportunity (rebuilding challenges) as reported in the accomplishments section of this report.

4.2 Top 3-4 strategic goals/objectives for 07-08 year:

- Rebuild our internal capacity to provide conflict resolution training to teachers in public schools by training and mentoring 10 trainers who can be contracted with to provide training to teachers and students.
- Establish a relationship with at least one school where the 10 new trainers can intern and develop their skills.
- Establish partnership with youth serving organizations to train their staffs to add conflict resolution and peer mediation skills to their programs.
- Conduct 4 Global Facilitators Service Corp workshops.
- Publish 10 issues of Blueprint and raise $10,000.
- Twomey Training Center to raise $30,000 to $40,000 in training fees.
- Complete second phase of the Ford Foundation’s Trans*act research project.
- Increase the number of African American and low-income vendors and customers served by urban farmers markets and expand services to underserved areas and population.
- Continue to expand the Global Network for Justice and conduct the Bread for the World lobbying and educational work on hunger and poverty issues.
- Increase profits of the Printshop by 10%.

4.3 Description of resources supporting the 07-08 goals:

- Loyola University’s continued institutional commitment and support for the Twomey Center.
- Eagerness of faculty, staff and students to engage and contribute to our social justice mission.
- The reputation and expertise of the Twomey Center staff and programs are valuable resources that help us secure support for our goals.

4.4 Evaluation criteria and evaluation plan for these goals:

At the end of the year we will assess whether we achieved the goals by asking:

- Did we train and provide mentoring and on the job training for 10 trainers who can be contracted with to do conflict resolution workshops in schools and with youth serving adults. What worked well from the point of view of those trained, the schools served and its impact on our capacity to serve more schools. What didn’t work, needs improvement or to be done differently. We will ask these questions of the trainees, teachers, and students served.
- Did we partner with a youth serving organization and train adult youth workers on their staff or serving their organization to teach conflict resolution. Did they actually
implement a program of training peer mediators or peace leaders among the youths served.

- Each set of goals lends itself to this analysis, because each is easily quantifiable, we either did it or we didn’t. Did we conduct 4 GFSC workshops; publish 10 issues of the Blueprint; raise $10,000 or $40,000 in training income, or not. Qualitatively we get feedback in the form of customer evaluations, requests of reprints, referrals to others about the trainings, the passage of a piece of legislation or letters to the editor as a result of an educational campaign, market surveys and editorials about the farmers market, etc.

5. Budgets

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5.1.1 Budget discussion: Most of our budget comes from grants, fundraisers, and earned income. These funding streams are subject to trends, politics and market forces. The Twomey Center is constantly adjusting and readjusting in response to mission driven demands and resources available.

5.2. FY07-08:

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5.2.1 Budget discussion: This budget is in keeping with recent budgets and within grant and earned income revenue projections but it is inadequate to accomplish our ambitious agenda. We will require additional staff (or volunteers) with special skills. Projecting long term expenditures based on grants, fundraisers and earned income is an ongoing budgetary concern.

6. Resource/Needs/Wants/Reallocation:

6.1 Personnel: A resource/need/want would be a grant writer/fundraiser for the Twomey Center as a whole. Every director is a successful fundraiser and the Center has several income producing businesses and endowments. But this is still inadequate to reach our potential. For example, more administrative help for the directors as their work expands. Our web sites need to be developed to better serve our mission but we will need staff with the time and expertise to manage that. A Twomey Center grant writer/fundraiser could help us achieve these goals.

6.1.1 General statement on adequacy of staffing: (see 6.1)
6.1.2 Priority listing of additional/revised faculty/staff positions:

1. a fund raiser/grant writer 2. Web master.

6.2 Facility improvements
6.2.1 General statement: We moved into our off campus location in February 2005. The facility we are in now was an improvement over the space we had outgrown at Twomey Hall. The negative side is that it pushed us further away from the campus and access to work study students and other aspects of integration of our work with students and faculty. We are rapidly outgrowing the space we have and would like to have space on campus.

6.2.2 Priority listing of facility improvements:

6.3 Technology/professional development support:
6.3.1 General statement: We could benefit from a web master and the development of easily managed well developed and highly trafficked website (staff expertise and time to update website). Service learning communications students to research and publish stories on the web site, for example, marketunbrella.org’s weekly electronic newsletter promoting its markets, or posting Bread for the World Newsletter, as well as, action bulletins and legislative alerts, and updating the Twomey Training Center and RCCP lessons and events.

6.3.2 Priority listing of technology needs: More assistance from campus expertise to develop risk management and management systems, feedback loops, and accountability for marketunbrella.org.

6.4 Budget reduction/reallocation/revenue generation plans:
6.4.1 General statement: In 2006 we cut $30,000 from the salary budget and reorganized how the Blueprint is published. Marketumbrella.org plans to continue the Greater New Orleans Foundation endowment annual event fundraising and relationships with national foundations. RCCP and TTC will increase income by diversifying training options for schools, corporations, non-profits and youth serving organizations. Last year we grossed $40,000 in training fees. Between August and October of FY 07-08, TTC has booked $10,000 in training. The Print Shop is aggressively marketing services on and off campus.

6.4.2 Priority listing of budget reduction/reallocation/revenue generation plans:
See above 6.4.1

7. Summary of Achievements
7.1 Twomey Center accomplishments include: Sr. Jane Remson reached a goal she had been working on since 1999, the establishment of a Carmelite NGO with UN status as “structure to facilitate justice and peace in the 21st Century.” Sr. Jane was elected as the Head Representative of the NGO to the United Nations. Sr. Helen Ojario became the Head Representative for North American section. They expanded the Global Network for Justice to members in 63 countries and continued to publish the Global Network for Justice Bulletin to enhance the advocacy efforts of their international members on Human Rights. As director of New Orleans Artist Against Hunger and Homelessness, Jane led in
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The Twomey Training Center established the Global Facilitators Service Corp New Orleans Network and conducted Disaster and Crisis Intervention and Resilience training for Dept of Health and Hospital, Louisiana Spirit, first responders, teachers, Americorps Volunteers and social workers. Ted Quant collaborated in the creation and piloting of the StormBridge program for trauma, resilience and reconciliation in the wake of ethnic violence, such as, the betrayal and abandonment of the poor, African Americans citizens in New Orleans. Ted Quant continued training of teachers, students and adult youth workers in conflict resolution and peer mediation and provided parent advocate leadership development for several advocacy organizations and agencies.

Al Alcazar published 5 editions of the Blueprint for Social Justice, organized, coordinated and conducted GFSC workshops and made numerous presentations linking Catholic social thought to anti-poverty and hunger advocacy, social analysis and justice work, as did other staff members – Sr. Jane Remson, Sr. Helen Ojario, and Ted Quant.

The **Twomey Training Center** provided leadership development, conflict resolution and anti-racism training to numerous businesses and agencies and to Loyola student organizations. TTC also provides facilitation and mediation services, including the mediation between St. Augustine Church and the Archdiocese of New Orleans and facilitating a historic agreement for judicial reform that for the first time ever brought together the District Attorney, Police Chief, Sheriff, judges in criminal and municipal court, and public defenders to work together on a plan of action with concrete steps to reform the justice system in New Orleans.

7.2 Faculty achievements/service:

7.3 Staff achievements/service: Twomey Center staff members service on boards and in community organizations as volunteers and consultants, including: the Institute of Mental Hygiene; Stephen Foster’s Mid City Music, Dance and Arts Workshop; 21st Century Youth Leadership Movement; Juvenile Justice Project of Louisiana; Families and Friends of Louisiana’s Incarcerated Children; the Youth Empowerment Project; Operation Reach; Institute of Mental Hygiene; Liddy Boggs National Center for Community Literacy. Our staff has received numerous plaques and certificates of appreciation. Richard McCarthy has been recognized by numerous publications as an emerging social entrepreneur.

7.4 Student achievements:

8. Appendices: www.loyno.edu/twomey